



Environmental Claims Services

www.pilotcat.com · 800.345.2287 · environmental@pilotcat.com



Pilot's Environmental Claims Services is dedicated to offering exceptional claims handling for losses resulting from:

- ◆ Chemical Spills
- ◆ Hazardous Petroleum Release
- ◆ Toxic Fire & Smoke
- ◆ Chemical Contamination
- ◆ Industrial Plant Explosions

Our skilled adjusters are expertly trained in investigating, evaluating and resolving complex environmental liability claims while ensuring that all industry standard policies, practices and procedures are followed.

“ When you choose Pilot, you choose exceptional professional care on a refreshingly personal level ”

Services include:

- ◆ Property Loss
- ◆ Personal Property Loss
- ◆ Bodily Injury
- ◆ Additional Living Expenses
- ◆ Business Interruption
- ◆ 24-Hour Call Center



For additional information, contact environmental@pilotcat.com





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Pilot was founded in 1983 by the late Walter D. Pilot, Sr. on the notion that there was a better way to handle catastrophe claims - better for the carriers, better for the adjusters and better for the policyholders. He and his wife Grace created Pilot Catastrophe Services, Inc. in their home with their kitchen serving as the first corporate office. Mr. Pilot's principles were basic, but they became the strength of the company:

- ◆ Serve the client with professional zeal
- ◆ Maintain the highest standards of honesty, integrity & quality control
- ◆ Support your people & help them develop
- ◆ Continually evolve & improve
- ◆ Maintain financial stability

Thirty years later, Pilot is the largest company of its kind, headquartered in Mobile, Alabama with additional offices in Dallas, Texas and Hudson, Ohio.



“ Our adjusters bring unsurpassed skill and integrity to every situation ”



Capabilities:

- ◆ Competent Staffing
- ◆ Complete Accessibility
- ◆ Immediate Response
- ◆ 24-Hour Claims Support
- ◆ Client-Specific Services
- ◆ Customized Claims Management Systems
- ◆ Customized Claims Reports

Having worked every major catastrophe in the past 30 years, Pilot has proven to be an industry leader due to its extensive capabilities and services offered.

In addition, Pilot works with Catastrophe Management Solutions (CMS) to provide 24-hour assistance through customer service representatives, claims processors and administrative support staff.



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